

Freeway Medical Quality Policy Statement

Renewed 2024–25

Commitment to Quality

Freeway Medical acknowledges the importance of quality within our business and we strive to provide our customers with products and services which meet and even exceeds their expectations to help us reach our goal of being our customers preferred business partner in the design, manufacture and supply of medical furniture and medical furniture equipment. In doing so Freeway will also ensure it meets any applicable statutory and regulatory requirements.





Certificate of Registration

QUALITY MANAGEMENT SYSTEM - ISO 9001:2015

This is to certify that: Chromis UK Limited
T/A Freeway Medical
Unit 15-16
Colthrop Business Park
Colthrop Lane
Thatcham
RG19 4NB
United Kingdom

Holds Certificate Number: FS 716564

and operates a Quality Management System which complies with the requirements of ISO 9001:2015 for the following scope:

The design, manufacture, assembly and aftersales support including the provision of: off-site installation & repair of medical trollies and carts.

For and on behalf of BSI:

Matt Page, Managing Director Assurance - UK & Ireland

Original Registration Date: 2019-08-02

Effective Date: 2022-07-15

Latest Revision Date: 2022-07-06

Expiry Date: 2025-07-14



Page: 1 of 1

...making excellence a habit.™

This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract. An electronic certificate can be authenticated [online](#). Printed copies can be validated at www.bsigroup.com/ClientDirectory

Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 345 080 9000
BSI Assurance UK Limited, registered in England under number 7805321 at 389 Chiswick High Road, London W4 4AL, UK.
A Member of the BSI Group of Companies.

Policy Scope

At Freeway Medical, we recognize the critical importance of quality in every aspect of our business. Our commitment is to deliver products and services that not only meet but exceed our customers' expectations, solidifying our position as their preferred partner in the design, manufacture, and supply of medical furniture and equipment. We are equally committed to adhering to all applicable statutory and regulatory requirements.

Our Top Management is dedicated to leading by example, ensuring full commitment and the allocation of necessary resources to our Quality Management System (QMS). Our objectives are:

•**Commitment to Continuous Improvement:** We are dedicated to the ongoing enhancement of our QMS, which serves as a framework for improving our performance and achieving higher standards of quality.

•**Customer Service Excellence:** We prioritize customer satisfaction by consistently delivering on-time and in-full, thereby enhancing our relationships and trust with our customers.

•**Employee Engagement and Development:** We value the involvement and participation of our entire workforce and are committed to developing their full potential to meet and exceed customer requirements.

•**Encouragement of Best Practices:** We promote best practices across our operations to minimize non-conformances and enhance overall quality.

•**Periodic Review and Improvement:** We regularly review our QMS and its processes to identify and implement opportunities for improvement, ensuring continued alignment with our customers' evolving needs. Through these commitments, Freeway Medical strives to maintain the highest standards of quality, reinforcing our dedication to excellence in everything we do.

Signed on behalf of Freeway Medical / Freeway Med-tech - trading names of Chromis UK Ltd.

Date: 4th January 2024